



## SIMS Support SLA 2020/2021

iCT4 SIMS Support is coming to the end of another successful year and our SIMS Support Service continues to grow.

Here is some feedback from some of our existing colleagues about our service.

*iCT4 provide an excellent service and fully support our needs of developing and synchronising systems for smarter ways of working as a MAT. Their service is professional and fully meets our expectations, so highly recommended. Rachel Waller (ACE MAT)*

*iCT4 provide the full wrap around support for our admin team, from data analysis, Ofsted preparation, data audit and compliance along with just being there when we need that little bit of pointing in the right direction. Not to mention Census time, always glad that help is at hand. I could not recommend iCT4 highly enough for their professionalism, attention to detail and more importantly fixing the issues when they arise. Julie Lamb (Headteacher, Troon CP School)*

*'The admin team at St Columb Minor Academy have found the SIMS Support Service offered from iCT4 to be of great benefit. Our calls and queries are always acknowledged and answered swiftly. We have most recently had in house training, looking at 'Discover' and felt it armed us with the ability to produce excellent reports and detailed visual graphical info for teachers and senior leadership. We feel that they are always willing to go above and beyond for us'. Katy Heaton (St Columb Minor Academy)*

. The SIMS Support Team are looking forward to supporting its schools through the next SLA period and to welcoming new schools.

For further information on our SIMS Support SLA, for any of our SIMS related services or for a bespoke service cost for your School or MAT, please contact Jonathan Jenkin on [jjenkin@ict4.co.uk](mailto:jjenkin@ict4.co.uk) or ring 01209 311344.



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